| **Test Name** | | Hotel Booking System - Use Case Test |
| --- | --- | --- |
| **Use Case Tested:** | | Hotel Booking System |
| **Test Description:** | | The use case of the Hotel Reservation System to test the functionality of the entire hotel booking system is used. This software can be used by the user for hotel services such as room reservation or other hotel services. First, the user can book a room and get a confirmation number for the booking required for registration. Once registered, the user can add other hotel services by choosing a particular service. Upon leaving, the user may pay the full amount, including additional services. |
| **Pre-conditions** | | First of all, main menu displays to the User of Hotel Booking System where user can choose the option to proceed further. |
| **Post-conditions** | | 1. Scenarios of Hotel Booking System which are working successfully are:  * The user can book a room. * User can check In. * User can add other services.  1. All other unsuccessful scenario are:  * At the time of Check Out, entries of Extra added services are zero. * Other problem is charges of the other services provided to the customers are only getting paid at the time of Check Out. |
| **Notes:** | * **Extra services cost not included on check out.** * **It is possible to add extra services after checked out.** | |
| **Result (Pass/Fail/Warning/Incomplete)** | **Failed** | |

|  | **TEST STEP** | **EXPECTED TEST RESULTS** | P | F |
| --- | --- | --- | --- | --- |
|  | User can book a room. | * Prompt to enter the booking details. * Choose the room type and enter other required details. | YES | NO |
|  | User can check in. | * Prompt to enter confirmation number. * Prompt to confirm check in. | YES | NO |
|  | Add other services. | * Prompt to choose services. * Prompt to enter the cost. | YES | NO |
|  | Check out. | * Prompt to enter the room number display the room details. * Display the total bill including extra services charges cost. | NO | YES |
|  | Try to add other service after checked out. | * Prompt no booking present. | NO | YES |